



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma

Shahdara, Delhi-110032

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SECY/CHN 015/08NK

C A No. Applied For Complaint No. 54/2025

In the matter of:

Tasleem AhmedComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. S.R. Khan, Member (Technical)
3. Mr. H.S. Sohal, Member

Appearance:

1. Mr. I U H Siddiqi, Counsel of the complainant
2. Mr. Akash Swami, Mr. Sushil Sharma, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of BYPL

ORDER

Date of Hearing: 04th September, 2025

Date of Order: 15th September, 2025

Order Pronounced By:- Mr. S.R. Khan, Member (Technical)

1. The brief facts of the case giving rise to this grievance are that complainant applied for new electricity connection vide request no. 800744233 at premises no. 72/2, Krishna Kunj Extension Part-I, Laxmi Nagar, Delhi-110092. It is also his submission that OP rejected his application for new electricity connection on the grounds of address in MCD list-vinod Gupta 72-B Kishan Kunj, unauthorized construction in the shape of room, kitchen, toilet etc, mismatch between applied address and existing meter, connection already exists 35835424 and dues at site 15265558.

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Secretary
CGRF (BYPL)

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2. The respondent in reply briefly stated that the complainant is seeking new electricity connection under domestic category at address bearing no. 72/2, Krishna Kunj Extension Part-I, Laxmi Nagar, Delhi-110092 vide request no. 80074142333. The application of the complainant for new connection was rejected on following grounds:
 - a) There are no title documents filed by the complainant.
 - b) Applied address is mismatched with the bill of the existing connection vide meter no. 35835424 at applied site.
 - c) Connection already exists at site against meter no. 35835424.
 - d) Pending dues at applied site against C A no. 152165558.
3. Counsel of the complainant in rebuttal reiterated original complaint and submitted that three out of four electricity connections installed in the building of the complainant are showing correct address of the building as applied by the complainant. The complainant further submitted that the issue of address mismatch has already been decided by the Forum in C.G. No. 508/2024. The complainant also attached copy of property documents as asked by OP and also stated that he is ready to surrender the existing connection at the time of installation of new connection. The rejoinder further submitted that the pending dues of Ms. Anita Sharma having CA no. 152165558 amounting to Rs. 974/-, the said connection was installed on second floor of the premises and complainant has applied for new connection on the ground floor, therefore the complainant is liable to pay the said dues.
4. Arguments of both the parties were heard.

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5. From the narration of the facts and material placed before us we find that the application of the complainant for new connection was rejected by OP on grounds of MCD booking, address mismatch, connection already exist and dues at site.

Regarding the first objection of OP, MCD booking, the site visit report placed on record of OP stated that the booked property and the property of the complainant are different therefore; MCD booking pertains to other site and not of the complainant's premises.

The second objection of OP is address mismatch, for this the complainant has placed on record copy of registered sale deed in favour of Nasreen Jahan wife of Tasleem Ahmed, the complainant in the present case. The complainant also filed an affidavit stating therein that Ram Kumar was previous owner of the applied premises. The complainant also submitted that three out of four connections installed in the subject premises have the same address as that of the complainant.

Regarding third objection of OP connection already exist; the complainant submitted that he is ready to surrender the said meter at the time of release of new electricity connection.

Regarding fourth objection of OP, pending dues amounting to Rs. 974/-, the complainant stated that he is ready to pay the same.

6. In view of the above, we are of considered opinion that the objections raised by OP for not releasing the new connection to the complainant are fulfilled by the complainant. Therefore, OP should release the new electricity connection to the complainant.

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ORDER

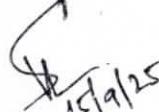
Complaint is allowed. OP is directed to release the new electricity connection as applied for by the complainant vide request no. 8007414233 at premises no. 72/2, Krishan Kunj extension, Part-I, Laxmi Nagar, Delhi-110092 after completion of all other commercial formalities as per DERC Regulations 2017, payment of pending dues amounting to Rs. 974/- and surrender of the connection already exists vide meter no. 35835424.

OP is directed to file compliance report within 21 days of the action taken on this order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.


(H.S. SOHAL)
MEMBER


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN

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